



2301 Research Blvd., Suite 110
Rockville, Maryland 20850
301.424.5200
Fax 301.424.8063
TTY 301.424.5203
www.ttlc.org

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CONTACT
Kristin Fletcher
301.424.5200, ext. 270
kfletcher@ttl.org

TLC's Outcomes Service Sets Standard of Excellence for Rehabilitation Facilities *Fifth Consecutive CARF Accreditation Awarded*

Rockville, Md.— [TLC—The Treatment and Learning Centers](#), a local, non-profit organization that provides educational, therapeutic, and vocational services to children and adults with disabilities, announces [The Outcomes Service](#) has been awarded its fifth consecutive three-year accreditation from the [Commission on Accreditation of Rehabilitation Facilities](#) (CARF) in Comprehensive Vocational Evaluation Services, Employee Development Services, Community Employment Services and Transition Services. This represents the highest level of accreditation awarded to an organization for rehabilitation facilities. TLC's Outcomes Services was established in 1986 and served 314 individuals in 2009.

"CARF accreditation is an internationally recognized standard of excellence of care in the rehabilitative services community of providers. I am pleased for CARF's acknowledgment of The Outcomes Services as a part of that community of excellence," stated **Nancy Amundson**, Director of The Outcomes Service.

To receive accreditation, Outcomes voluntarily underwent a rigorous peer review process and demonstrated to an onsite survey team of evaluators a commitment to conforming to CARF's accreditation conditions and standards. Outcomes was commended for its commitment to success of the persons it serves, with "strong employment services that find substantive jobs that are not seen as jobs created specifically for someone with a disability." The longevity of Outcomes staff is a program strength, and thorough reporting along with fine examples of case management were also cited.

"TLC/Outcomes provides quality, individualized services for individuals interested in achieving employment in the community. The streamlined nature of the services, beginning with students in transition from high school to the world of work and ending with the achievement of stable employment for a vast majority of persons served, is enviable. The staff members are knowledgeable regarding their community and the opportunities offered to consumers and very successful in working with employers to help consumers achieve their goals."

-CARF Survey Summary

A Non-Profit Organization Serving Individuals With Special Needs Since 1950

The Outcomes Service enables adults with brain injury, cognitive impairments, neurological and developmental disabilities to reach the highest levels of productivity, independence and inclusion in the community through supported employment, transition services, and individual support services. Outcomes also hold accreditations with the [Maryland Department of Health and Mental Hygiene](#) and [Maryland State Department of Education, Division of Vocational Rehabilitation](#).

About TLC

TLC—The Treatment and Learning Centers, located in Rockville, Md., improves lives and expands possibilities for individuals with special needs. Celebrating 60 years of service to the community in 2010, TLC provides educational, therapeutic and vocational services, is committed to integrity and excellence in our care and strives to assist all, regardless of their ability to pay. For more information visit www.tlc.org.

About CARF

CARF is an independent, nonprofit accrediting body whose mission is to promote the quality, value, and optimal outcomes of services through a consultative accreditation process that centers on enhancing the lives of the person served. Founded in 1966, it establishes consumer-focused standards to help organizations measure and improve the quality of their programs and services. For more information, visit www.carf.org.

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A Non-Profit Organization Serving Individuals With Special Needs Since 1950

The Outcomes Service • The Family Hearing Center • The Katherine Thomas School
The Early Learning Center • The Outpatient Services • The Testing and Tutoring Service • TLC's Summer Programs